

## Increasing the use of electronic Repeat Dispensing

### Benefits of eRD

The NHS Business Services Authority (NHSBSA) works collaboratively with primary care staff to increase the use of electronic Repeat Dispensing (eRD).

Using eRD can benefit the NHS, GP practices, pharmacies and patients. You can use these benefits to encourage your patients to switch to eRD.

We hope you find this information useful. If you have any feedback or suggestions, please get in touch with us at: [nhsbsa.gpproviderassurance@nhs.net](mailto:nhsbsa.gpproviderassurance@nhs.net)

### Benefits of eRD

#### For the NHS:

- eRD saves the time and money by reducing the amount of paper processing required by GPs, pharmacists and the NHS Business Services Authority.
- Electronic prescriptions will save the NHS £300m by 2021.
- eRD improves the data captured from prescriptions, to enable better reporting and improved medicines optimization
- eRD is reliable, secure and confidential

#### For GP practices, eRD means:

- a simplified the repeat dispensing process
- reduced need for printed paper prescriptions
- you can authorise repeat prescriptions for up to a year with just one digital signature patients don't need to visit their GP practice every time they need to collect a repeat prescription, which could mean more appointments available for patients

#### For pharmacies, eRD means:

- automated downloads, making prescription processing more efficient.
- less time spent on administration and collecting prescriptions, which means more time for helping patients
- reduced waiting times, improving patient satisfaction
- improved stock control, providing greater accuracy and reduces the number of prescription queries
- A reduction in the amount of sorting and paper submissions that need to be send to us at the NHSBSA
- a prescription collection service is no longer needed between the pharmacy and GP practice
- a simplified repeat dispensing process

#### For patients, eRD means:

- regular medicines can be prescribed for up to a year
- prescriptions are stored securely on the NHS database, so they're ready at the pharmacy each time you need them
- no need to visit or call the GP every time you need to order a repeat prescription – you can go direct to the pharmacy
- you can order or cancel your repeat prescriptions online (if your GP offers this service)
- you don't need to call or visit your practice to order your repeat prescription